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| **SUMMARY** |

An accomplished Information Technology Leader and Technologist with over 20 years of experience in all aspects of digital transformation, leading Information Technology (IT) organisations, developing IT strategy and IT roadmap across diverse companies. Proficient in advising leadership team on the emerging technologies and digital trends that are relevant to the evolving business needs. In all leadership positions, was responsible for defining capital investment requirements, setting priorities and articulating benefits and risks of enterprise-wide IT initiatives as well as managing IT operations and operating expenditure. Has overseen and led several critical project teams encompassing of IT team and business partners for successful project execution. Is a strong advocate of agile project delivery practices.

Has extensive experience in developing vision and strategy for IT organizations, positioning teams synergistically and strategically

to deliver business objectives. Has strived to develop high performing teams with requisite technical skills and abreast in emerging technology to support business needs and to execute mission critical projects.

Passionate about leading IT organisation with opportunities to create future technology vision as well as oversee the development

and implementation of technology strategies.

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| **CORE COMPETENCIES** |

IT Strategy - Planning, IT Operations, Project Management, Agile methodologies, Project portfolio management, Business Requirement Analysis, Business Process Management (BPM), IT Vendor Management, Enterprise Content Management (ECM), Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), Systems Integration, Data Analytics, IT Infrastructure, Cloud Technology, Product Management, Information Systems Security, IT and Regulatory Compliance.

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| **RELEVANT EXPERIENCE** |

**Senior Vice President & Head of Information Technology**

**IndusInd Media/ Grant Investrade/ NXTDigital Limited (Hinduja Media Group) 2012 - 2021**

*Incorporated in 1995, operates as a broadband and multi system operator in India. Offers television channels in the digital mode and broad band services through hybrid fiber optic networks.*

* Strategized, conceptualized, designed, and led implementation of new enterprise-wide business support system for roll-out of Cable and Television (CATV) services through satellite based television distribution platform.
* Successfully led design and implementation of the first national CATV pre-paid subscription management platform supporting real time pre-paid models for both retail and wholesale business, which resulted in 80% post-paid to pre-paid conversions and assured subscription revenues.
  + Instrumental in planning, design, development, and implementation of CATV business partner self-service interfaces which enabled business to achieve 100% pre-paid digital transactions within a year in a primarily B2B analogue market.
  + Platform assured wholesale revenues in real-time.
* Led strategic planning and management roadmap for SAP ERP by developing enterprise level contract with tier 1

implementation partners. Spearheaded several SAP projects.

* Responsible for overseeing all aspects of IT transformation which included managing IT Operations, Project portfolio (budgets, annual plan, vendor management), IT and Regulatory compliance and synergizing of IT strategy with business objectives.
* Established corporate IT policies, enforced IS security compliance and security monitoring measures.
* Responsible for defining and managing capital investment and operating expenditure.

*Special International Assignments*

* Conducted billing system requirement specification workshop for the pre-sales and technical teams of the OEM Hansen Technologies for implementation of Business Support System project, at their Head Office at Melbourne, **Australia**.
* Led technical design and development of the core Business Support System, for roll-out of HITS platform for CATV business at the workshop conducted at Hansen Technology development center at Carlsbad-**California.**

**Vice President & Head of Information Technology**

**BPL/Loop Mobile Communications Limited 1995 – 2012**

*Established in 1994 and was India's first mobile network operator. It began commercial operations in 1995.*

*Vice President & Head of Information Technology (2008 - 2012)*

* Supervised the selection, design and implementation of IT systems and processes for roll-out of international telecom business of a group company.
* Effectively led IT transformation strategy initiative and identified potential managed services partners.
* Consolidated multiple telecom OSS and BSS platforms with roadmap for operational efficiency and cost optimization.
* Pioneered activity-based (selective) outsourcing to optimize IT operational costs.

*General Manager/ Assistant Vice President & Head of Information Technology (2000 - 2008)*

* Successfully led multiple transformation projects related to core enterprise system platform, developed in-house applications to empower company to surpass competitors in the challenging market conditions.
* Achieved datacentre energy efficiency through consolidation and virtualization of server platforms.
* Restructured IT organization to create a strategically aligned and cohesive IT workforce which aligned with the organizational objectives and goals.

*Manager / Senior Manager of Information Technology (1995 - 2000)*

* Led green-field implementation of the Commercial-Off-The-Shelf cellular telecom billing system-BSCS and in-house development of customer support portals for the company which pioneered the launch of cellular telecom in India.
* Ensured cost-effective delivery of IT solutions to support business in the dynamic market conditions and changing business

Priorities.

*Special International Assignments and exposure*

* *Provided expertise and guidance to finalize IT Infrastructure design and system platforms for launching cellular mobile service at Yu Mobile - Nairobi,* ***Kenya.***
* *Led the evaluation of billing and subscriber management platform at LHS (Lademacher and Hertel Software, currently part of Ericson) facility - Kuala Lumpur,* ***Malaysia.***
* *Evaluated the Pre-paid Intelligent Network platform to provide recommendation to implement cellular pre-paid service using Intelligent Network (IN) platform at Vodacom installations - Johannesburg and Cape Town,* ***South Africa***
* *Attended to future technology road map conference and demonstrations at Docomo Labs,* ***Japan.***
* *Training on IVR Platform at Periphonics, Long Island,* ***New York.***

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| **EDUCATION** |

* Bachelor of Engineering (Electronics & Communication)
* Specialization in Microprocessors

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| **RECENT CERTIFICATIONS** |

* PMI and NASBA Certification of completion for Completion of Agile at Work (4 courses) Jan, 2022
* PMI and NASBA Certification of completion for Agile Project Management Tools Jan, 2022
* NASBA Certification of completion for RPA, AI and Cognitive tools for leaders Feb, 2022
* PMI Certification of completion for Digital Technologies Cases Studies Mar, 2022
* PMI Certification of completion for How Block chain will change business Mar, 2022
* LinkedIn Certification of completion for Cloud Architecture advance concepts Mar, 2022